***Objective***

I aspire to take up a challenging position and become a part of a growing organization where I can use my analytical and technical skills effectively in order to fulfil the organization’s needs, as well as mine.

***Work Experience***

CONCENTRIX – Adobe Process *March 2024 – July 2024*

***Technical Support Engineer***

* Troubleshot technical issues and provided on-site technical support
* Researched and identified potential solutions for complex customer issues and worked with development team to fix the bugs.
* Utilized Jira tool to log issues and track updates, ensuring timely resolution of technical problems.

***Education***

* Masters in Computer Applications *B.M.S. College of Engineering, Bangalore*

Pursuing *2024-2026*

* Bachelors in Computer Applications *The Oxford College of Science, Bangalore*

CGPA: 8.62/10 *2020-2023*

* Pre-University *Christ Junior College, Bangalore*

Percentage: 79 *2018-2020*

* SSLC *Baldwin Public High School, Bangalore*

Percentage: 85.28 *2017-2018*

***Skills***

* HTML,CSS, JavaScript • Microsoft Office
* Python • Communication Skills
* MySQL • Adaptable
* Linux • Organizational Skills
* PHP • Eager to Learn New Skills

***Internship***

Prinston Smart Engineers *Bangalore (April 2023-July 2023)*

* Worked with modern web development technologies, including HTML,CSS and ReactJS
* Applied practical knowledge gained from experience to academic Projects.

***Courses***

* Fundamentals of Python, SQL, MS Excel for Data Analytics from Nirmaan - Microsoft Organization. *Bangalore (Aug 2024-Nov 2024)*

***Project***

* Online Shopping Portal: The project is built using HTML, CSS, JavaScript and SQL which deals with E Commerce Platform.
* Applied front-end technologies to create a user-friendly interface and enhance user experience
* Implemented database management and data retrieval using SQL.
* Gained insights into the e-commerce industry and processes through project development.

***Extra-Curricular Activities***

* Volunteered in the BBMP Covid War Room, assisting patients through helpline support.
* Participated in the NSS campaign for the National Pulse Polio Campaign.